

Press release

## **SJM's Grand Lisboa Palace Becomes Macau's First Resort to Achieve Latest Version of ISO Certification for Event Sustainability Management**

(Macau, 20 August 2024) SJM Resorts, S.A. ("SJM") is delighted to announce that its Grand Lisboa Palace Resort Macau has become the first integrated resort in Macau to be awarded with the "ISO 20121:2024 Event Sustainability Management System Certification." ISO 20121:2024 is one of the leading global benchmarks in the industry, recognising the achievement of Grand Lisboa Palace in environmental and social responsibility initiatives, as well as the commitment to supporting Macao SAR Government's vision of transforming Macau into a green city for its residents and visitors.

Ms. Daisy Ho, Managing Director of SJM, commented: "It is a privilege for Grand Lisboa Palace to be recognised as the first resort in Macau with this latest version of the prestigious international certification. This accolade reflects our proactive efforts in green operations and community integration, aligning with the national '3060' dual carbon goals and the local sustainability objectives. SJM will continue to be a leader in the industry, staunchly supporting Macau's sustainable development."

As an institution recognised as a "Certified Sustainable Development Corporation" and attaining the "ISO 20121:2024 Event Sustainability Management System Certification," SJM is dedicated to planning and executing events with reduced environmental impact, thereby enhancing economic benefits and inclusivity. In addition to offering our guests various eco-friendly dining options, we also strive for energy efficiency, reduce carbon emissions, and minimise waste, ensuring an eco-friendly experience that also respects and involves our guests. SJM has consistently emphasised sustainability across its broad spectrum of events, ranging from corporate gatherings and incentive travel to extensive conferences and exhibitions. This certification underscores SJM's comprehensive commitment to sustainability. It confirms our dedication to assessing and developing solutions, training staff and stakeholders, and conducting rigorous internal and external audits—all in alignment with the global "gold standard" set by ISO 20121:2024. SJM remains dedicated to exceeding sustainability standards and exploring innovative methods to offer guests distinctive experiences that contribute to Macau's vibrant and harmonious green future.

ISO 20121:2024 certification recognises organisations that meet stringent sustainable standards in event organisation and management, including weddings, conferences, and social gatherings. This standard spans every facet of event execution, encompassing initiation, planning, execution, catering, and logistics. First issued in 2012, the certification has become an important benchmark for the successful execution of major international events. SJM's achievement of the certification underscores its commitment to meeting the latest standards outlined in 2024, which include strengthened requirements for emerging challenges such as climate change, human rights, children's rights, and sustainable supply chains.

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Grand Lisboa Palace, as a SJM resort, has set a benchmark for the Macau exhibition industry by becoming the first in the city to achieve the latest version of “ISO 20121:2024 Event Sustainability Management System Certification.”